

Case Study

The New Brunswick Extra Mural Program (Horizon Health Network)

The New Brunswick Extra-Mural Program (EMP) known by many as the “hospital without walls”, provides home health services to the people of New Brunswick in their homes and/or communities.

The Challenge

- Difficulty remaining current with best practices
- Communication challenges between hospital and home care professionals
- Difficulty keeping up with ongoing wound care product changes
- Lack of standardized approach to wound care education, wound assessment, policies and procedures
- Lack of documentation of individual patient and wound care statistics

The Results

After the 6-month pilot program, the improvements to wound care in the trial area were significant:

- 14% reduction** in wound care supply cost
- 52% reduction** in average cost to treat a wound
- 69% reduction** in daily wound dressing changes
- 14% reduction** in time spent by nurses performing administrative duties
- 16% increase** in level of confidence around best practices in the provision of wound care by nurses

In addition to these improvements, our software helped nurses improve service delivery through the use of electronic charts, best practice recommendations, and automatically generated alerts.

EMP professionals who participated in the program were very pleased with their experience:

- 69% said it improved patient assessment
- 77% said it provided more accurate and detailed assessment information
- 80% said it provided an opportunity for education on wound management
- 69% said it enhanced and facilitated communication with nurses
- 87% said they would want to continue using it

Simply Smarter Healing.