Case Study

The New Brunswick Extra Mural Program (Horizon Health Network)

The New Brunswick Extra-Mural Program (EMP) known by many as the “hospital without walls”, provides home health services to the people of New Brunswick in their homes and/or communities.

The Challenge

• Difficulty remaining current with best practices
• Communication challenges between hospital and home care professionals
• Difficulty keeping up with ongoing wound care product changes
• Lack of standardized approach to wound care education, wound assessment, policies and procedures
• Lack of documentation of individual patient and wound care statistics

The Results

After the 6-month pilot program, the improvements to wound care in the trial area were significant:

14% reduction in wound care supply cost
52% reduction in average cost to treat a wound
69% reduction in daily wound dressing changes
14% reduction in time spent by nurses performing administrative duties
16% increase in level of confidence around best practices in the provision of wound care by nurses

In addition to these improvements, our software helped nurses improve service delivery through the use of electronic charts, best practice recommendations, and automatically generated alerts.

EMP professionals who participated in the program were very pleased with their experience:

69% said it improved patient assessment
77% said it provided more accurate and detailed assessment information
80% said it provided an opportunity for education on wound management
69% said it enhanced and facilitated communication with nurses
87% said they would want to continue using it

Simply Smarter Healing.

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